

The LESSOR, Beste Partners Ltd, hereby gives for rent to the Renter the vehicle, described in details on the front page of this agreement.

I. Delivery and return

1. The vehicle shall be delivered to the Renter in good overall condition, together with the necessary documents and equipment, demanded by the Traffic police. After the termination of this agreement, Renter is obliged to return the vehicle with all the documents and equipment in the condition it was delivered, on the date and place, specified on the front page of this agreement.

2. The additional equipment of the car is listed on the front page of the rental agreement. The overall condition of the vehicle is described into an Acceptance-Delivery protocol, which is on the front page of the contract. If the Renter refuses to sign the Acceptance- Delivery protocol upon returning the vehicle, it shall be signed unilaterally by the Lessor and a witness, confirming the refusal, and the ascertainments in the protocol shall as well bind the party, refusing to sign it.

3. The Lessor reserves the right to repossess the vehicle without demand at any time on Renter's expenses if vehicle is used by Renter in violation of the terms and conditions of this Agreement.

4. Collection/Delivery within the working time of Beste Partners Ltd is free of charge if it is in the office or at Sofia Airport. Collection/Delivery to an address within the limits of Sofia costs additional 10 Euro. Before and/or after working hours a fee of 20 Euro will be applied.

5. The fuel is client's expense and it is not included in the rental price. The vehicle is delivered with full tank. When returning the vehicle, the missing fuel (if there is such) will be charged 2 Euro per liter.

II. Obligations

1. In case of break-down of the vehicle the Lessor will cover Renter's costs for protection and/or transportation of the vehicle only if they were confirmed in advanced by the Lessor.

2. Before signing the agreement the Renter should present to the Lessor, resp. his representative, the following documents: ID/passport, driving license for at least one year /and the control talon/, credit card, permanent address in Bulgaria or abroad and a residential address in Bulgaria.

3. The Renter, resp. the driver of the rented vehicle, should be at least 21 years old.

4. By signing the agreement the Renter undertakes the obligation to pay the amount of the rent, which does not include penalties or fees due to violation of the Road Law. The Renter is obliged to buy an electronic vignette if the car is going to be used on a road where it is mandatory, otherwise he is fully responsible for future penalties and fees. If there are any penalties or fees, while the vehicle has been in possession of the Renter, the Renter gives his/her irrevocable and unconditional consent to the Lessor to charge them on his credit card, even after the car has been returned including administrative fee “ which is 25 euro.

5. The Renter is also obliged:

a/ to use the vehicle properly and to take good care of it;

b/ NOT TO USE the vehicle: for transportation of passengers or goods against payment; in rallies, test drives, training etc; to propel or tow other vehicles, trailers or similar as well as not to drive the vehicle along broken ground;

c/ NOT TO DRIVE the vehicle under the influence of alcohol or drugs and in violence of the Road law and its Regulations and/or other law restrictions;

d/ NOT TO: re-rent the vehicle or to give it to persons other than the preliminary designed and authorized by the Lessor in the relevant sections on the front page of the agreement;

e/ when parking the vehicle to take the keys and the vehicle registration document along with him/her;

f/ in case of damage, accident, theft of parts and/or the whole vehicle as well as any other violation towards the vehicle, the Renter must inform the Lessor immediately; to undertake all necessary actions to mitigate the damages and protect the rented vehicle;

g/ not to drive the vehicle and immediately to inform the Lessor /who will arrange the back transportation of the vehicle/ in case that after the renting date of this agreement the Renter loses his legal driving capacity or if for any other reason would be forbidden to drive a car - like for spending the control points or for other reasons.

h/ the Renter shall not leave the borders of the Republic of Bulgaria with the rented vehicle without being explicitly authorized to do so in a separate power of attorney. In case of violation the Renter pays 200 euro fine.

i/ Smoking in the rented vehicle is not permitted. A 50 euro fine will be applied for vehicles returned by the Renter with evidence of smoking.

### III. Liability of Renter

1. In case of damage, loss or theft of keys, remote control, documents, additional extras (such as GPS, child seats, etc) of the vehicle or the whole vehicle, including fire or breakage of glass, as well as damages to the interior, Renter shall, irrespectively of his or the driver's fault, pay to the Lessor the amount of all resulting loss and expenses of the Lessor, including compensation for loss of revenue based on the daily charge, until the fully replacement or recovery of the vehicle. In case of breaching his obligations under section II.5.g/ above, the Renter shall be liable in addition to the other compensations according to this agreement to cumulative liquidated damages in the amount of 10 000 /ten thousand/ euro.

2. The daily rates limit the Renter's liability towards damages and losses up to certain amount, depending on the vehicle type, which is guaranteed by an authorization deposit from the Renter's credit card. When there are conditions for acquiring /receiving/ the full amount (regardless if the Renter is guilty for the damage), partial amount or amount exceeding the deposit due to breach of this contract, the Renter gives his/her irrevocable and unconditional consent to the Lessor to charge this amount to his credit card.

3. The Renter can add additional daily charge for insurance "Zero Excess", depending on the car group, that removes his responsibility for damage for which he can provide a protocol from the Traffic Police, guarantees return of his deposit, provides the customer replacement vehicle and free roadside assistance in case of accident, removes the administrative fee for the damage. Under no circumstances the Renter's liability can be waived or limited if the Renter drives under the influence of alcohol or drugs, for loss of keys or documents, and for damages underneath the vehicle or missing details, which the insurance does not cover. If the Renter decides not to add "Zero Excess" in case of an accident with damage to the vehicle (regardless whose fault it is), he will have financial responsibility, replacement vehicle and free roadside assistance shall not be provided, administrative fee will be applied.

3. In case of theft of keys, documents or the total vehicle Renter is obliged to report the theft to the Police and to present to the Lessor the issued receipt. Otherwise Renter shall pay to the Lessor compensation for loss of revenue until the full recovery of the vehicle.

4. Renter is personally and fully responsible for damages, caused by him intentionally or through his gross negligence to the vehicle and/or third parties. In case there is any kind of damage

upon crop off on the vehicle, the renter is obliged to pay service fee “Damage”, which is 50 euro (won't be applied if Zero Excess is accepted).

IV. Accidents, Thefts etc.

1. In case there is any kind of damage (caused by an accident or any other reason) on the rented vehicle the Renter shall immediately contact the Lessor. The Renter is obliged to present the Lessor a protocol from the Traffic Police or Two-sided protocol, acknowledging the accident. Otherwise the Renter is fully responsible to pay the Lessor the actual and full amount for all damage repairs, including compensation for loss of revenue based on the daily charge, until the vehicle is fully recovered. By signing the rental agreement the Renter gives his/her irrevocable and unconditional consent to the Lessor to charge the necessary repair amount to his credit card.
2. In case of a car accident, regardless of whose guilt it is and the subsequent inability to use the vehicle, the Lessor shall not have to refund the paid from the Renter amount or part of it.

V. Termination of the Agreement

1. If the Renter likes to prolong the rental, he/she shall inform the Lessor about it not less than 24 hours before its termination. If possible, the Lessor shall prolong the rent. Upon premature return of the rented vehicle by the Lessee, the Lessor shall not refund the rent or part of it.
2. If the Renter violates the above obligation and continues to drive the vehicle without the Lessor's agreement, he/she shall be fully liable and legally responsible for illegal appropriation of the vehicle.
3. In case there is a fault with the rented vehicle or accident during the rental period, the Lessor is obliged to replace the car (in the nearest office of CarRent) up to 48 hours from the occurrence. The Lessor shall prolong the term of the agreement with at least as much time as the period from the fault till the replacement of the car.

VI. Arbitration

1. All disputes, arising from this contract or related to it, including those arising from or concerning its interpretation, invalidity, performance or termination, as well as the disputes for filling gaps in this contract or its adaptation to newly established facts, shall be referred for resolution to the Court of Arbitration at the Bulgarian Chamber of Commerce and Industry in compliance with its Rules for Litigations, based on arbitration agreements.

This agreement consists of two pages - a front page and a back page, in two identical copies – one copy for each party.